# Coopera

**RN Trust**
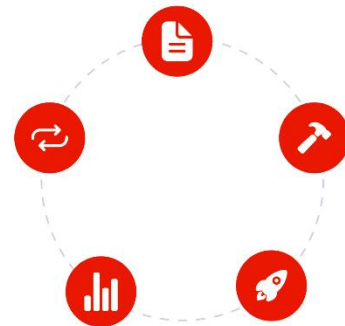The Digital Trust Company

**interdata**

# Integrated Business Process Automation

# Unify content, automate decisions, and scale digital operations

Integrated Business Process Automation (IBPA) transforms how organizations operate by connecting human decisions, legacy systems, and digital content into consistent, measurable business outcomes. IBPA focuses on reliability, transparency, and rapid value: reducing manual touchpoints, shortening cycle times, and improving compliance visibility.

## Core Capabilities (concise, business-focused)

- **Process Orchestration**- Model end-to-end processes using visual orchestration tools that link systems, people, and content.

- **Decision Automation**- Drive consistent outcomes with rule engines and AI-augmented decision services that execute business policies.

- **Content-Aware Workflows**- Trigger, route, and act on documents, emails, and records—process flows react to content metadata and semantic signals.

- **Task & Case Handling**- Combine structured workflows with flexible case management for exceptions, investigation, and human approvals.

- **Lightweight RPA**- Automate repetitive system interactions where APIs are not available, complementing integrated workflows.

- **Operational Intelligence**- Real-time dashboards, SLA tracking, and process health metrics that show value and surface bottlenecks.

- **Secure Governance**- Role-based access, immutable logs, and configurable retention rules to meet internal and external audit needs.

# Typical Automations (practical examples)

From document capture to verification, approvals, and account provisioning.

Aggregate evidence, run rule checks, escalate complex cases to specialists.

Automate user provisioning, access approvals, and lifecycle management.

**Customer Onboarding**

**Claims Handling**

**IT Service Fulfilment**

**Invoice Processing**

**Regulatory Reporting**

Auto-extract invoices, match POs, route exceptions, and trigger payments.

Collect required records, assemble reports, and maintain audit trails automatically.

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