interdata

Coopera

One platform to automate, unify, and simplify

WHAT IS COOPERA

Coopera® unifies content, processes, and AI into a single, no-code platform, enabling seamless automation, advanced content management and collaboration across your organization.

ONE UNIFIED PLATFORM FOR BUSINESS ORCHESTRATION AND AUTOMATION

- **No-code automation** for complex end-to-end processes

- **Advanced content management** for documents, emails, cases, and their lifecycles

- **AI, RPA, and BPA** integration for advanced **hyper-automation**

- **Scalability** to handle high volumes of content and operations

- **Rapid deployment** with processes ready for production in minutes

CooperA

THE POWER OF COLLABORATION

Coopera® embraces the emerging *social working* and *e-collaboration* paradigms that facilitate communication within the organizations allowing teams to cooperate in a more creative, connected, productive and enjoyable way, every day, from anywhere.

CORE SERVICES & FEATURES

RECORD MANAGEMENT

Organize and **categorize** enterprise digital records, establish **lifecycles** for all types of information, link it to any sorted content, and oversee it from creation to disposal

DOCUMENT MANAGEMENT

Manage and organize any document, image, or multimedia file using **document libraries** and registries. **Collaborate** with other users through revisions, feeds, and comments.

EMAIL & COMMUNICATION MANAGEMENT

Manage your **enterprise communications** in a centralized and unified way. **Automate** the **processing** and **composition** of emails and set up rules for the automatic management of incoming messages.

CASE MANAGEMENT

Create a **digital case** or **file, define aggregation formulas** and **content rules** to support rea time indicators and automatic verification, invite your colleagues or external users to collaborate from a single workspace.

HUMAN TASK MANAGEMENT

Create process and team's **tasks** within projects and cases, set **dependencies**, **share** and **assign** tasks and responsibilities to team members, **tracking** their **progress** until **completion**.
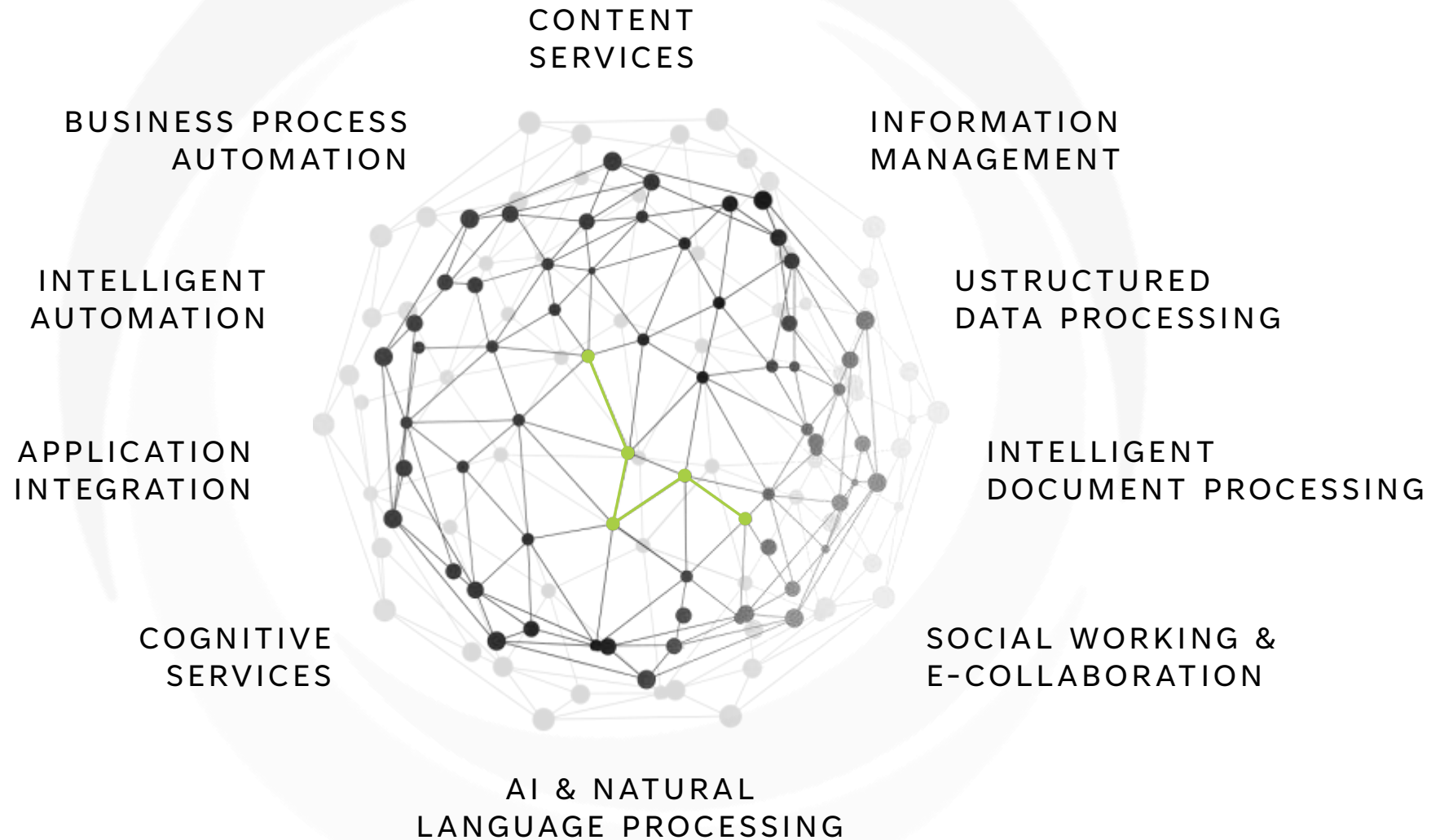
PROJECT MANAGEMENT

Manage, **plan**, and **track** the progress of business projects along with participants, tasks, processes, metrics, company policies, and regulations using Agile or Waterfall methods.

PROCESS MANAGEMENT AND AUTOMATION

Design, manage, automate, and track business **processes**, **orchestrating** all the involved **activities**. Our **RPA** robots can handle information and files, performing any type of repetitive **human task**.

INTELLIGENT DATA CAPTURE

Capture, **digitize**, **extract**, and categorize any type of information from external sources and channels using advanced tools based on **artificial intelligence** and optical recognition.

DIGITAL SIGNATURE

Digitally **sign**, **timestamp**, and **verify** any document with integrated digital and graphometric visual signature services. Keep compliance with regulations using PADES, CADES or XADES signature format

Coopera

KEY CAPABILITIES

CONTENT
SERVICES

INFORMATION
MANAGEMENT

BUSINESS PROCESS
AUTOMATION

USTRUCTURED
DATA PROCESSING

INTELLIGENT
AUTOMATION

INTELLIGENT
DOCUMENT PROCESSING

APPLICATION
INTEGRATION

SOCIAL WORKING &
E-COLLABORATION

COGNITIVE
SERVICES

AI & NATURAL
LANGUAGE PROCESSING

YOUR DIGITAL TRANSFORMATION COMPANION

DIGITAL STRATEGY

Coopera® provides capabilities for examining all key business content and operations, that serve as a central concept to integrate the entire coordination, prioritization, and implementation of digital transformations within an organization.

DIGITAL ECOSYSTEM DEVELOPMENT

Organizations can use Coopera® to combine innovative technologies, platforms, open standards and formats to build much more **interoperable**, **scalable**, and **connected** ecosystems across institutions, businesses, professionals, data, processes, and things.

SUPPORT FOR DIGITAL TRANSITION

Coopera® provides a complete framework for mission-critical **Digital Transition** projects, supporting the organization throughout the **dematerialization** and **digitalization** processes, and ensuring a continuous adherence to internal standards, government and industry regulations.

CoopERA

SECURE IN THE DIGITAL WORLD

Compliance and security

Coopera® meets the most rigorous security industry certification standards, and uses the strongest commercially available data encryption technologies.
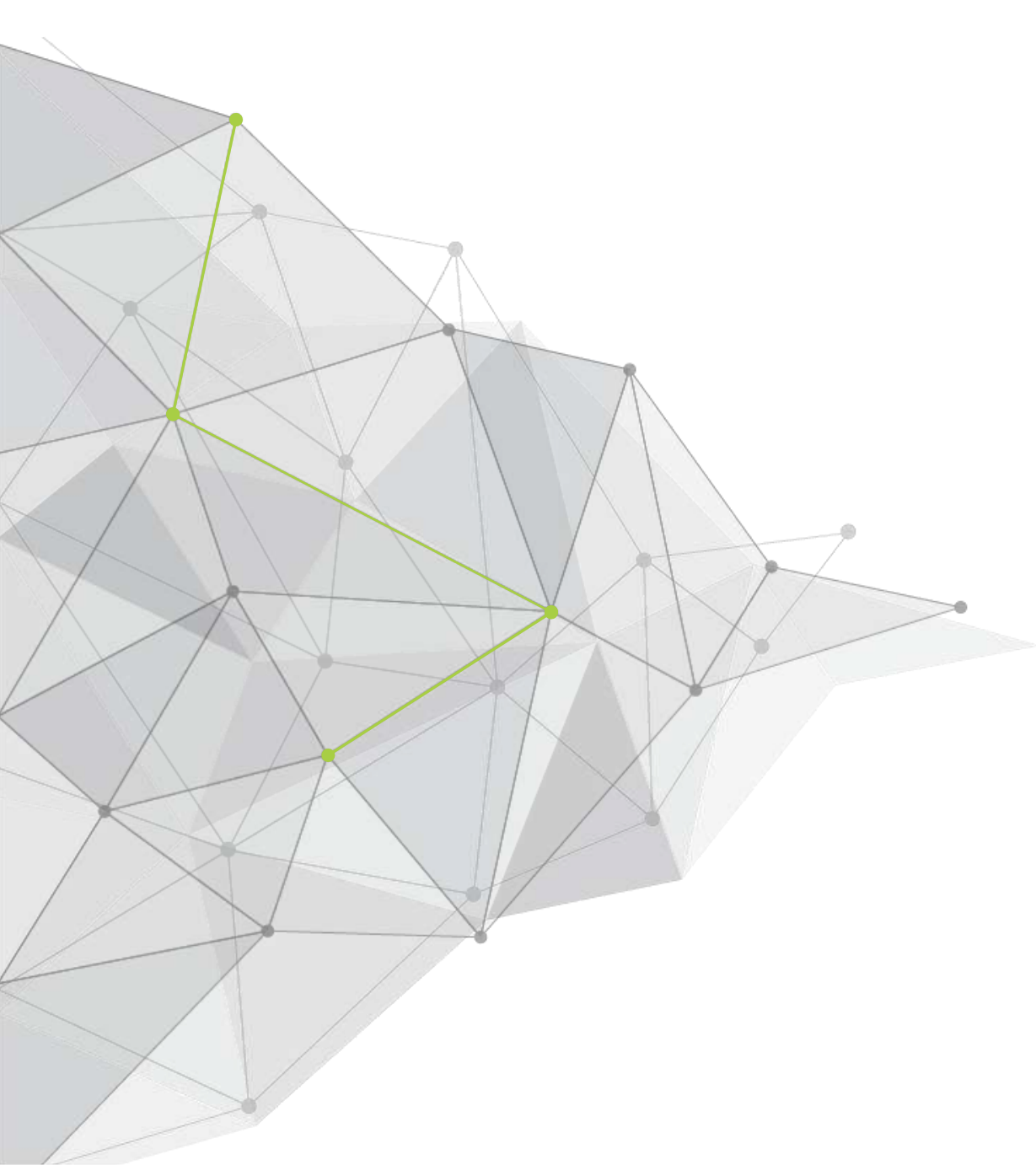
Digital Signature

Thanks to the **integrated digital signature** and **time stamp** functions it is possible to **sign**, **timestamp** and **verify** any document (Word documents, PDFs, PowerPoint presentations, Excel sheets, etc.), in an extremely intuitive way.

Features include:
- signature, countersignature, and multiple signatures of one or more documents.
- "On the fly" Signature flow creation
- Integrated BPM signature tasks
- verification and printing of the signature certificate of a document.
- verification of the expiration date of a private certificate.
- automatic verification of the list of revoked or expired signatures.
- time stamp and verification of the validity of a time stamp.

The signature module supports the **CAdES**, **PAdES** and **XAdES** formats and, thanks to the use of specific plug-ins, it is also possible to interface Smart-card readers, USB tokens, certificates on file, and "on the fly certificates" allowing to sign anytime, any where from any device.
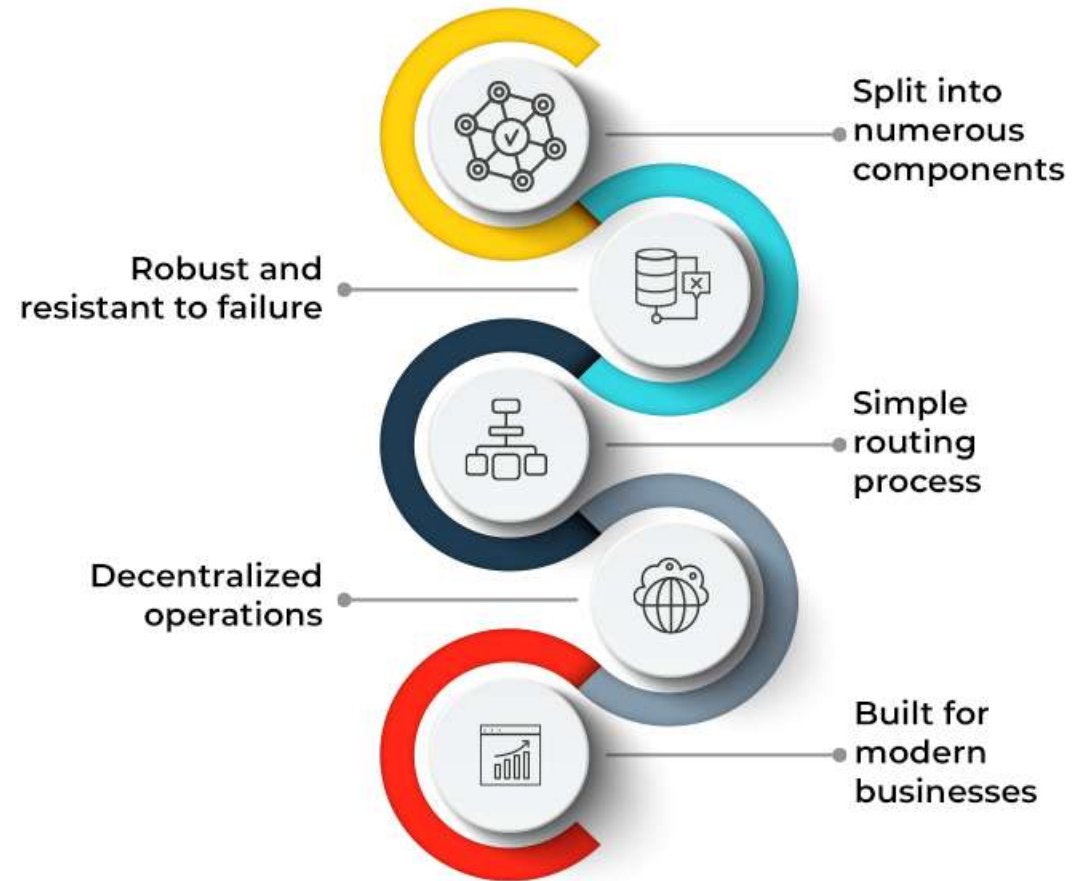
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INTEGRATION & AUTOMATION

To solve the most complex and diverse business needs information needs to be **shared across applications** whether they reside on-premises or in the cloud for business processes to run smoothly. Without **seamless communication** between applications and services, business processes slow down, ultimately slowing down their time to live.

Coopera® is powered by the most powerful workflow engine on the market and offers native integration capabilities that are capable of efficiently **synchronizing data** and **automating business processes** between numerous applications focusing on **interoperability**, **consistency** and **quality**.

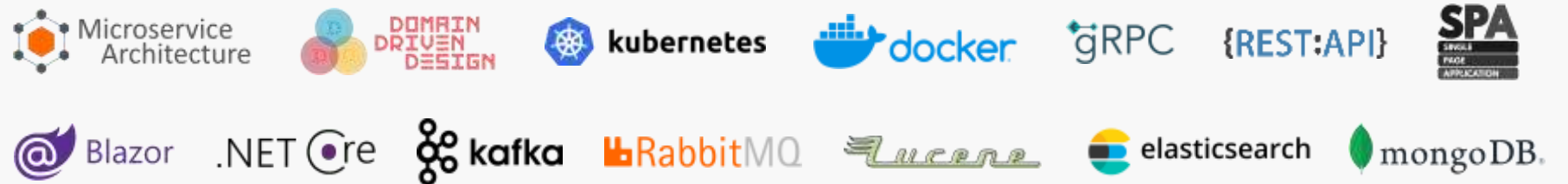COOPERA

MICROSERVICES ARCHITECTURE

The application architecture of Coopera® is natively designed for Microservices and consists of integrated autonomous services accessible through an API Gateway that aggregates their functionalities.

Split into numerous components

Robust and resistant to failure

Simple routing process

Decentralized operations

Built for modern businesses

Coopera

ARCHITECTURE

The platform was developed using standard languages, **open standard** technologies, and **open-source** components. The architecture is **Microservices-oriented** and fully meets the requirements of the **SOA** (Service-oriented architecture) model for the Enterprise scope

TECHNOLOGIES

DEPLOYMENTS

Coopera® can be deployed across **public cloud** services, **private cloud** services and traditional **on-premises** infrastructure, as well as supporting **hybrid cloud** configurations.

TARGET SECTORS

Our integrated and interoperable solutions built using the Coopera® platform are designed to create real digital ecosystems for collaborative management of business content. A wide range of solutions have been implemented to best meet the digital transformation needs and requirements for each specific sector.

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SOLUTION BENEFITS BY SECTOR

GOVERNMENT

Coopera for the government agencies provides digital services configured according to the principles dictated by the European Regulation N°910/2014 on electronic identification and trust services for electronic transactions in the internal market – eIDAS, which optimize workflows and streamline citizen demands.

HEALTHCARE

Healthcare organizations can provide on time and efficient treatment paths and improve patient experience. Features support the full digitization of the administrative accounting area, including appointment scheduling, employee information, contract management, patient clinical data management.

PRIVATE

Coopera provides features to digitize **information**, **content**, **documents** and **business processes** across different sectors and departments within an organization creating a positive impact on businesses and their employees encouraging smart working and collaboration.

FINANCIAL

Banks and Financial institutions solutions allow to manage and automate banking processes, cases and tasks, such as loan and insurance application management, bank account checks and approvals etc..

ENERGY, OIL & GAS

Energy, Oil and gas producers in the industry achieved simple and efficient procedure tasks that are easy to assign and track, integration with their financial systems and the ability to take early action when projects are nearing budget.

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EXPERIENCES

" We're using Coopera to orchestrate all that data coming in. It enabled us to remove the noise that occupies most people's days and leaving people with valuable work. And we're doing it all in parallel - that's really the critical piece.

" It provides me with a unified platform for developing content-enabled applications while complementing their other core business systems.

" There's so much more to Coopera than making the documents electronic. The solution has provided so many opportunities for us, and the reporting mechanism has been fabulous.

" Coopera is used to fill the gaps left by our operations and financial LOBs. The integrated digital signature features were a game changer as we had to pivot during the pandemic. We have leveraged Professional Services team periodically over the past 10 years and they have been great to work with resulting in valuable solutions.

" We created efficiencies, increased accuracy and lowered costs through structured processing. This allows us to continue to move quickly to provide great service to our members.

" Coopera provides the foundation for us to compile data-driven analysis and models which enables us to provide better care to the claimant, allowing them to recover and return to work faster.

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TYPICAL APPLICATIONS

DELIVERING RESULTS ACROSS SECTORS

GOVERNMENT	HEALTHCARE	FINANCIAL	OIL & GAS
Case Management	**Patient Care**	**Faster Loan & Onboarding**	**Lower Cost & Speed Delivery**
Access real-time case information to deliver a faster, more personalized service to citizens.	Reduce time spent on data entry and spend more time diagnosing and treating patients.	Set up new customers and accelerate loan services while efficiently managing KYC requirements.	50 automated processes delivered in one year using agile methodologies
HR Onboarding	**Patient Onboarding**	**Real-Time Credit Processing**	**ESG Management**
Create a single source of information to connect departments and deliver a fully compliant, more efficient onboarding process.	Speed up registration and reduce errors to start treating patients quicker and increase staff productivity.	Modernize risk analysis, decisions and approvals to process applications faster and reduce time to revenue.	Utilize data to measure and report on ESG initiatives and demonstrate value to stakeholders.
Acquisition Management	**Health and Safety**	**Better Compliance & Fraud Prevention**	**Faster Process Implementation**
Unify every part of the acquisition process and create a system that brings visibility to the entire end-to end process, while providing a complete audit trail.	Connect data, devices and people to ensure employee safety and protect brand reputation.	Protect revenue and reputation by connecting systems and identifying threats before they impact your business.	Automated and documented approval process across all levels of organization.

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COMPANY OVERVIEW

The leading Software and Service Provider in EMEA with:

- More than **20 years** of Excellence in Services and Solutions Delivery

- Global Offices : **Abu Dhabi, Bangalore, Belgrade, Boston, Dubai, Paris, Riyadh, Zagreb, Naples**

- Channel Partners in all over **EMEA**

- **550+ employees** in RNTrust Group

- **Consistently profitable / Financially stable**

- RNTrust (RN ME FZ-LLC / RNT / Interdata / RN ITC LLC) is certified for **ISO/IEC 27001:2013 and ISO 9001:2015.**
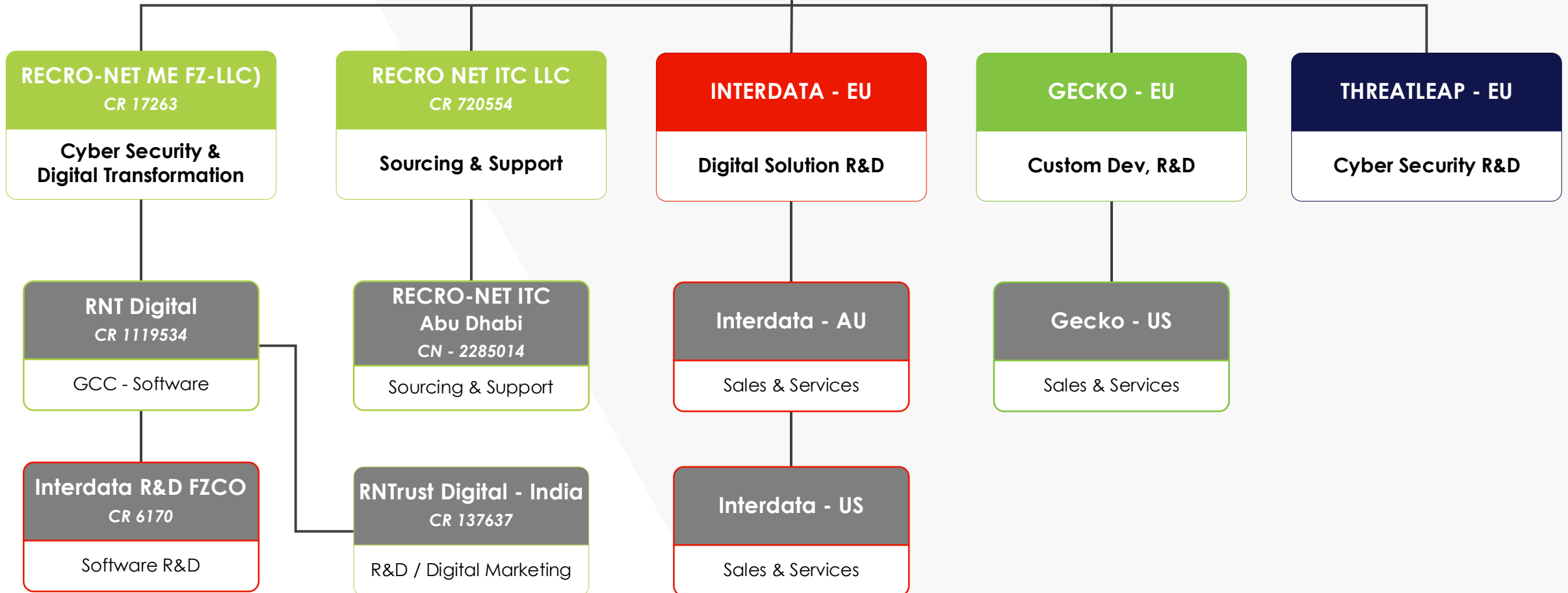
ISO | ISO/IEC 27001:2013 Certified

CERTIFIED ISO 9001:2015 COMPANY

RNTrust
The Digital Trust Company
Formerly - Recronet