

Why High Availability Matters?



Network downtime = service disruption



Accurate time is critical for financial, telecom, and IT systems



Redundant NTP design ensures uninterrupted service

Stratum1 Design Approach

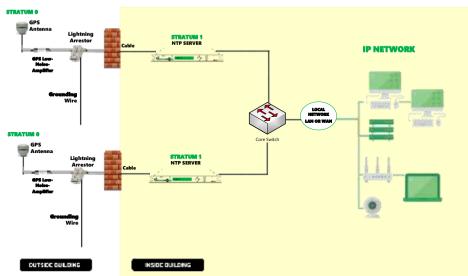
Dual NTP servers in failover cluster

Independent power & network interfaces

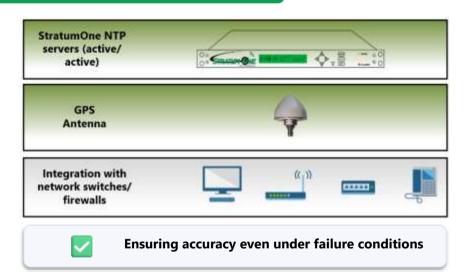
Seamless failover without time drift

High-Level Solution Design





HA Deployment Architecture



Customer Benefits

- ✓ 24/7 reliable time synchronization
- ✓ Mitigates GPS signal risks
- ✓ Scalable for enterprise & telecom environments
- ✓ Protects compliance (financial, security, telecom



StratumOne Local Support

We are committed to provide the highest levels of accuracy, stability, and reliability, supported by our Service Level Agreement (SLA) support. Our SLA guarantees that our NTP solutions maintain consistent and reliable performance, ensuring minimal downtime to keep your operations running smoothly.



The Standard Support Service includes:

Guaranteed Local Support within 4 hours response available

Response Plan Support

- Telephone
- Email
- Remote

Upgrades

- Firmware updates
- Security Advisory

AVAILABLE

9am to 5pm, Offsite excluding weekends and Holidays

Local RMA

Fast Device Replacement



The Premium Support Service includes:

Guaranteed Local Support within 1 hour response available

Response Plan Support

- Telephone
- Email
- Remote

Upgrades

- Firmware updates
- Security Advisory

AVAILABLE

24/7 Offsite & Onsite (If required)

Local RMA

Fast Device Replacement

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